

Encrypted Data Won't Decrypt

If you attempt to view data and it appears corrupt or simply won't decrypt, it's most likely that you've changed your **Blesta.system_key**, stored in your **blesta.php** config file. This can happen for the following reasons:

- You moved your Blesta installation without following the [Moving Blesta instructions](#).
- You deleted your blesta.php config file.
- You intentionally modified the **Blesta.system_key** value in your blesta.php config file.
- You accidentally replaced your blesta.php file with the blesta-new.php file.



Any data encrypted since the **Blesta.system_key** value was changed will become corrupt once you restore or replace the key. So you may want to weigh the benefit of restoring or replacing the key before proceeding.

I moved Blesta without following the Moving Blesta instructions

- Copy your **blesta.php** file from your previous installation location to your new installation location. If that does not resolve the issue, start over by following the [Moving Blesta](#) instructions for properly moving Blesta.

I deleted my blesta.php config file

- Restore a backup of your blesta.php config file.
- If you can't restore a backup, you will need to [reconfigure Blesta](#). Saving settings with the proper information will save them using the **Blesta.system_key** set in your blesta.php config file. You'll also need to [reset the key pair](#) for each of your companies.

I intentionally modified the Blesta.system_key value

- Restore the previous Blesta.system_key value.
- If you can't restore the Blesta.system_key value, see [I deleted my blesta.php config file](#).

I accidentally replaced my blesta.php file

See [I deleted my blesta.php config file](#).

Related articles

- [I Forgot My Private Key Passphrase](#)
- [Encrypted Data Won't Decrypt](#)