

Domain Manager

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The Domain Manager is installed by default, but may need to be installed for add-on companies, or those upgrading from a version earlier than 5.1.

About Domain Manager

The Domain Manager is responsible for handling the registration, renewal and provisioning of domains, as well as managing the pricing and packages.

Tie-Ins*

Widgets	Nav Links	Client Cards	Automation Tasks	Email Templates	ACL Permissions	Search	Ev
NONE	YES	YES	YES	YES	YES	NONE	

* Plugins are powerful and are not limited to the tie-ins listed above, these are just some of the most common

Installing Domain Manager

1. Visit [Settings] > [Company] > [Plugins] > Available.
2. Click the "Install" button within the Domain Manager plugin listing.



Domain Manager (ver 1.0.0)
Author: Phillips Data, Inc.
Used to handle various aspects of domain management and sales

Install

Managing TLDs

Domain Manager Overview

Once installed, a new menu item will appear under Packages called [Domain Options], where TLDs pricing and other options can be managed, and an option under Billing called [Domains] where all domains are listed and can be managed, similar to services. In the screen below, three TLDs have already been created and they can be managed at this location.

Domain Manager - TLD Pricing							
							+ Add TLD
	TLD	DNS Management ?	Email Forwarding ?	ID Protection ?	EPP Code ?	Module	Options
x	.com	☐	☐	☐	☐	None	Edit Enable
x	.net	☐	☐	☐	☐	None	Edit Enable
x	.org	☐	☐	☐	☐	None	Edit Enable

Adding a new TLD

To add a new TLD navigate to [Packages] > [Domain Options] > [TLD Pricing] and click the "Add TLD" button in the upper right. By default the TLDs are added without any pricing and disabled, to modify the TLD prices click on the "Edit" link, which will open the TLD settings modal.

x		☐	☐	☐	☐	-- Please Select --	Add
---	----------------------	--------------------------	--------------------------	--------------------------	--------------------------	---------------------	---------------------

The TLD configuration modal contains several tabs, which are as follows:

- Pricing
- Name Servers
- Welcome Email
- Advanced

Updating the Pricing of a TLD

This tab allows to change the prices for this TLD in all of the currencies that the company has installed, as well as assign different prices for Registration, Renewal, and Transfer for periods from one to ten years. TLDs are created by default with a \$0 cost for each currency; as a result, the TLD is created disabled to avoid accidentally offering it for free, you will need to manually activate the TLD after modifying the price for the very first time.

Update TLD .com

Pricing

Name Servers

Welcome Email

Advanced

EUR

AUD

CLP

GBP

INR

JPY

USD

	Term	Register Price	Renew Price	Transfer Price
☒	1 year	10.0000	15.0000	15.0000
☒	2 year	20.0000	30.0000	30.0000
☐	3 year	0.0000	0.0000	0.0000
☐	4 year	0.0000	0.0000	0.0000
☐	5 year	0.0000	0.0000	0.0000
☐	6 year	0.0000	0.0000	0.0000
☐	7 year	0.0000	0.0000	0.0000
☐	8 year	0.0000	0.0000	0.0000
☐	9 year	0.0000	0.0000	0.0000
☐	10 year	0.0000	0.0000	0.0000

Cancel

Update

Updating the Name Servers of a TLD

This tab allows to specify the name servers (NS) that will be used for this TLD; these NS are passed directly to the registrar module, which is in charge of updating the DNS accordingly. The NS defined here are usually available in the welcome email as tags. *(The availability of this feature will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.)*

Update TLD .com

Pricing

Name Servers

Welcome Email

Advanced

Nameservers

Name Server 1

ns1.blesta.com

Name Server 2

ns2.blesta.com

Name Server 3

ns3.blesta.com

Name Server 4

ns4.blesta.com

Cancel

Update

Updating the Welcome Email of a TLD

Similar to the welcome email in the packages, this one contains information about the registered or transferred domain. If you are not sure or need help on how to structure the email, you can load an example provided by the module by clicking on the "Load Sample Email" button. *(The availability of this feature will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.)*

1. Visit [Domains] > [Registrars].

1. Upload the registrar module to `/components/modules`.
2. Visit `[Domains] > [Registrars]`.
3. Click the "Install" button within the listing of the registrar you want to install.

Domain Manager - Registrars	
 Namecheap (ver 2.8.0) Author: Phillips Data, Inc. Namecheap, Inc. is an ICANN-accredited domain name registrar, which provides domain name registration and web hosting. Namecheap is a budget hosting provider with 11 million registered users and 10 million domains.	Manage Uninstall
 NameSilo Domains Module (ver 1.14.0) Author: Phillips Data Inc., KnownHost LLC, NETLINK IT SERVICES Resell domains through NameSilo.	Manage Uninstall
 Enom (ver 2.9.0) Author: Phillips Data, Inc., Sponsored by 1983 Ltd (London, UK) Enom, Inc. is a domain name registrar and Web hosting company that also sells other products closely tied to domain names, such as SSL certificates, e-mail services, and Website building software.	Install
 LogicBoxes (ver 2.9.0) Author: Phillips Data, Inc. LogicBoxes is a domain registrar.	Install

Updating the Registrar Module of a TLD

To update the registrar module of a TLD visit [Packages] > [Domain Options] > [TLD Pricing] and within the TLD listing, select in the Module dropdown the new module you desire. Only TLDs that do not have any active services can be updated; if the TLD you want to update does have active services, you must create a new TLD.

Domain Manager - TLD Pricing								+ Add TLD
		TLD	DNS Management ?	Email Forwarding ?	ID Protection ?	EPP Code ?		Options
✚	×	.com	☐	☐	☐	☐	-- Please Select -- None ✓ Namecheap NameSilo Domains Module None	Edit , Enable
	×	.net	☐	☐	☐	☐		Edit , Enable

After updating the module of a TLD, Blesta will attempt to automatically map as many fields as possible but some fields may require a manual update. When this occurs, a modal box will be opened with the fields that need to be updated manually.

Update Package Meta for TLD .net

Module Options

Group

Any

Type

Domain Registration

Update

Managing Domains

The Domain Manager provides a centralized location where all domains registered with the company can be managed, under [Billing] > [Domains]

Domains

This section displays all domain services, including the registration and expiration dates, as well as whether or not auto-renewal is enabled.

Domain Manager - Browse Domains							
Active (1) Pending (0) Suspended (0) Canceled (0) Scheduled (0) In Review (0)							
☐	Domain	Client	Registrar	Price	Registration Date ▾	Expiration Date	Auto Renewal
☐	blesta.com	Paul Phillips (#1600)	None	€15.00 EUR	2021-05-14 20:09:28	2022-05-14 20:09:28	Yes
							Manage

Domains in this area can also be filtered, similar to standard services.

Registrar Modules	TLD	Domain Name
Any	TLD	Domain Name
		Submit

Request the WHOIS Information of a Domain or Check its Availability

The plugin allows from the Staff area to lookup for the WHOIS information of a domain as well as verify its status and availability. To obtain the information of a domain, visit [Domains] > [Whois] and enter the domain to be queried in the "Domain" text field, and then click the "Lookup" button. Currently this feature does not support all TLDs, to see a complete list of supported TLDs, please visit the following [link](#).

Domain Manager - Whois Domain Lookup	
Domain Lookup	
Domain	
blesta.com	Lookup
Domain Unavailable	
<pre>Domain Name: blesta.com Registry Domain ID: 1002678783_DOMAIN_COM-VRSN Registrar WHOIS Server: WHOIS.ENOM.COM Registrar URL: WWW.ENOM.COM Updated Date: 2020-04-07T22:01:42.00Z Creation Date: 2007-05-30T16:35:27.00Z Registrar Registration Expiration Date: 2025-05-30T16:35:00.00Z Registrar: ENOM, INC. Registrar IANA ID: 48 Domain Status: clientTransferProhibited https://www.icann.org/epp#clientTransferProhibited Registrant Name: REDACTED FOR PRIVACY Registrant Organization: REDACTED FOR PRIVACY Registrant Street: REDACTED FOR PRIVACY Registrant Street: Registrant City: REDACTED FOR PRIVACY Registrant State/Province: CA Registrant Postal Code: REDACTED FOR PRIVACY Registrant Country: US Registrant Phone: REDACTED FOR PRIVACY Registrant Phone Ext: Registrant Fax: REDACTED FOR PRIVACY Registrant Email: https://tieredaccess.com/contact/e310824f-b0eb-4008-8e44-fa4195cc4ddf Admin Name: REDACTED FOR PRIVACY Admin Organization: REDACTED FOR PRIVACY Admin Street: REDACTED FOR PRIVACY Admin Street: Admin City: REDACTED FOR PRIVACY Admin State/Province: REDACTED FOR PRIVACY Admin Postal Code: REDACTED FOR PRIVACY Admin Country: REDACTED FOR PRIVACY Admin Phone: REDACTED FOR PRIVACY Admin Phone Ext: Admin Fax: REDACTED FOR PRIVACY Admin Email: REDACTED FOR PRIVACY Tech Name: REDACTED FOR PRIVACY</pre>	

Plugin Configuration

The configuration are contains the following tabs:

- General
- Notifications
- Advanced
- Import Packages

General

In this section you can choose the TLDs that will be featured, all other TLDs will be hidden in the order form and a "Show All" button will be displayed, which will show the rest of the TLDs.

Configuration

General

Notifications

Advanced

Import Packages

Spotlight TLDs ?

☐ .com
☐ .net
☐ .org

Update Configuration

Notifications

There are three types of notifications, which are based on ICANN specifications, which are:

- 1st Renewal Reminder
- 2nd Renewal Reminder
- Expiration Notice

Each notification has its own email template, which can be edited by clicking the "Edit Email Template" link.

Configuration

General

Notifications

Advanced

Import Packages

1st Renewal Reminder Days Before ?

35 Days

Edit Email Template

2nd Renewal Reminder Days Before ?

10 Days

Edit Email Template

Expiration Notice Days After ?

1 Day

Edit Email Template

Update Configuration

Setting	Default Value	Description
1st Renewal Reminder Days Before	35 Days	The number of days before a domain expires to send the first renewal email (26-35 as per ICANN specs).
2nd Renewal Reminder Days Before	10 Days	The number of days before a domain expires to send the second renewal email (4-10 per ICANN specs).
Expiration Notice Days After	1 Day	The number of days after a domain expires to send the expiration notice email (1-5 per ICANN specs).

Advanced

This area allows to modify the option groups for the features available to the TLDs. By default the plugin will automatically create and assign an option group for each feature.

Configuration

General

Notifications

Advanced

Import Packages

Taxes

☒ Enable Tax for Domains

Package Options

DNS Management Option Group ?

DNS Management

Email Forwarding Option Group ?

Email Forwarding

ID Protection Option Group ?

ID Protection

EPP Code Option Group ?

EPP Code

Update Configuration

Setting	Default Value	Description
Enable Tax for Domains	Unchecked	Whether or not the TLD Packages should be taxed.
TLD Package Group	TLDs Pricing Packages	The package group to which all TLD packages will be assigned.
DNS Management Option Group	DNS Management	The configurable option group used to control whether a domain will have DNS management services.*
Email Forwarding Option Group	Email Forwarding	The configurable option group used to control whether a domain will have email forwarding services.*
ID Protection Option Group	ID Protection	The configurable option group used to control whether a domain will have ID protection services.*
EPP Code Option Group	EPP Code	The configurable option group used to control whether a domain will have access to the EPP Code.*

*The availability of this features will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.

Import Packages

In this section you can import previously created packages that are using any of the registrar modules. If multiple packages are assigned to the same TLD, then the domain manager will clone the first one it encounters and ignore the others. Only yearly pricings will be cloned. If a package has no yearly pricings it will be skipped. Cloned packages will be deactivated if they have no services after import.

Configuration

General

Notifications

Advanced

Import Packages

This tool will search for any packages that use a registrar module and clone the package once for each of the TLDs assigned to it. If multiple packages are assigned to the same TLD, then the domain manager will clone the first one it encounters and ignore the others. Only yearly pricings will be cloned. If a package has no yearly pricings it will be skipped. Cloned packages will be deactivated if they have no services after import.

☒ Migrate Services [?](#)

☐ Overwrite TLD Packages [?](#)

[↗](#) Import Packages