

Service Scheduled Cancellation

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Description

This email template is sent to a client to notify them that one of their services has been scheduled for cancellation.

Supported Tags

The tags described in Blesta are only a list of commonly-used tags, for brevity.

Edit Email Template Service Scheduled Cancellation

Deutsch, DE

English, US

From Name ?
Billing Department

From Email ?
billing@domain.com

Subject ?
Scheduled Cancellation

Available Tags
{contact.first_name} {contact.last_name} {package.name} {service.name} {service.date_canceled_formatted}

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Hi {contact.first_name},

Your service, {package.name} - {service.name}, has been scheduled for cancellation. If no action is taken, it will be cancelled on {service.date_canceled_formatted}. If you believe this action is in error, please contact us as soon as possible.

The tags below are all of those available for this email template. For other email and tag customizations, see [Customizing Emails](#).

Tag	Description
{contact.first_name}	The client's first name
{contact.last_name}	The client's last name
{package.name}	The name of the package that the service belongs to
{service.name}	The name of the service
{service.date_canceled_formatted}	The formatted cancellation date of the service

Due to the nature of tag objects containing several fields, many of which are likely irrelevant for use in email templates, but may be useful to you in certain circumstances, an example dump of the tag objects are shown below.

The {contact} object

```
stdClass Object
(
    [id] => 1
    [client_id] => 1
    [user_id] =>
    [contact_type] => primary
    [contact_type_id] =>
    [first_name] => First
    [last_name] => Last
    [title] =>
    [company] =>
    [email] => first.last@domain.com
    [address1] => 1 Main St.
    [address2] =>
    [city] => City
    [state] => CA
    [zip] => 90001
    [country] => US
    [date_added] => 2014-06-25 18:05:34
    [contact_type_name] =>
    [contact_type_is_lang] =>
)
```

The {package} object

```
stdClass Object
(
    [id] => 1
    [id_format] => {num}
    [id_value] => 1
    [module_id] => 3
    [name] => My Package
    [description] =>
    [description_html] =>
    [qty] =>
    [module_row] => 1
    [module_group] =>
    [taxable] => 0
    [single_term] => 0
    [status] => active
    [company_id] => 1
    [prorata_day] => 1
    [prorata_cutoff] =>
    [id_code] => 1
    [email_content] => Array
        (
            [0] => stdClass Object
                (
                    [lang] => en_us
                    [html] =>
                    [text] =>
                )
        )
    [pricing] => Array
        (
            [0] => stdClass Object
                (
                    [id] => 2
                    [pricing_id] => 2
                    [package_id] => 1
                    [term] => 1
                    [period] => day
                    [price] => 1.0000
                )
        )
)
```

```

        [setup_fee] => 0.0000
        [cancel_fee] => 0.0000
        [currency] => USD
    )

[1] => stdClass Object
(
    [id] => 3
    [pricing_id] => 3
    [package_id] => 1
    [term] => 1
    [period] => week
    [price] => 7.0000
    [setup_fee] => 0.0000
    [cancel_fee] => 0.0000
    [currency] => USD
)

[2] => stdClass Object
(
    [id] => 1
    [pricing_id] => 1
    [package_id] => 1
    [term] => 1
    [period] => month
    [price] => 15.0000
    [setup_fee] => 0.5000
    [cancel_fee] => 0.0000
    [currency] => USD
)

)

[meta] => stdClass Object
(
)

[groups] => Array
(
    [0] => stdClass Object
    (
        [id] => 1
        [name] => My Package Group
        [description] =>
        [type] => standard
        [company_id] => 1
    )

    [1] => stdClass Object
    (
        [id] => 2
        [name] => Addon Group
        [description] =>
        [type] => addon
        [company_id] => 1
    )

)

[option_groups] => Array
(
    [0] => stdClass Object
    (
        [id] => 1
        [name] => Package Option Group
        [description] => 1
    )

)

)

```

The {service} object

```
stdClass Object
(
    [id] => 35
    [parent_service_id] =>
    [package_group_id] => 1
    [id_format] => {num}
    [id_value] => 35
    [pricing_id] => 2
    [client_id] => 1
    [module_row_id] => 1
    [coupon_id] =>
    [qty] => 1
    [override_price] =>
    [override_currency] =>
    [status] => canceled
    [date_added] => 2014-08-27 18:52:50
    [date_renews] =>
    [date_last_renewed] =>
    [date_suspended] =>
    [date_canceled] =>
    [id_code] => 35
    [fields] => Array
        (
            [0] => stdClass Object
                (
                    [key] => service_label
                    [value] => My Service Field
                    [serialized] => 0
                    [encrypted] => 0
                )
        )
    )

    [package_pricing] => stdClass Object
        (
            [id] => 2
            [package_id] => 1
            [pricing_id] => 2
            [term] => 1
            [period] => day
            [price] => 1.0000
            [setup_fee] => 0.0000
            [cancel_fee] => 0.0000
            [currency] => USD
            [price_formatted] => $1.00
            [setup_fee_formatted] => $0.00
            [cancel_fee_formatted] => $0.00
            [period_formatted] => Day
        )

    [package] => stdClass Object
        (
            [id] => 1
            [id_format] => {num}
            [id_value] => 1
            [module_id] => 3
            [name] => Test
            [description] =>
            [description_html] =>
            [qty] =>
            [module_row] => 1
            [module_group] =>
            [taxable] => 0
            [single_term] => 0
            [status] => active
            [company_id] => 1
        )
    )
)
```

```
        [prorata_day] => 1
        [prorata_cutoff] =>
    )

    [options] => Array
    (
    )

    [name] => My Service Field
    [service_label] => My Service Field
}
```

The {pricing} object

```
stdClass Object
(
    [id] => 2
    [package_id] => 1
    [pricing_id] => 2
    [term] => 1
    [period] => day
    [price] => 1.0000
    [setup_fee] => 0.0000
    [cancel_fee] => 0.0000
    [currency] => USD
    [price_formatted] => $1.00
    [setup_fee_formatted] => $0.00
    [cancel_fee_formatted] => $0.00
    [period_formatted] => Day
)
```


The {client} object

```
stdClass Object
(
    [id] => 1
    [id_format] => {num}
    [id_value] => 1500
    [user_id] => 2
    [client_group_id] => 1
    [primary_account_id] =>
    [primary_account_type] =>
    [status] => active
    [id_code] => 1500
    [contact_id] => 1
    [first_name] => First
    [last_name] => Last
    [company] =>
    [email] => first.last@domain.com
    [address1] => 1 Main St.
    [address2] =>
    [city] => City
    [state] => CA
    [zip] => 90001
    [country] => US
    [group_name] => General
    [company_id] => 1
    [username] => first.last@domain.com
    [two_factor_mode] => none
    [two_factor_key] =>
    [two_factor_pin] =>
    [date_added] => 2014-06-25 18:05:34
    [settings] => Array
        (
            ...
            [language] => en_us
            ...
        )
)
```