

Company Settings

Key	Default Value	Notes	Inheritable	Since Version
admin_view_dir	default	The view directory for the admin interface	☒	4.9
apply_invoice_late_fees	7	The number of days after an invoice has gone unpaid before adding a late fee.	☒	4.10
auto_apply_credits	true	Enables available client credits to be applied to open invoices automatically	☒	
auto_paid_pending_services	true	Enables available paid pending services to be provisioned automatically	☒	
autodebit	true	Enables autodebiting of a client when payment is due	☒	
autodebit_attempts	3	The number of attempts and failures to process a payment account before that payment account is disabled from being automatically debited.	☒	
autodebit_days_before_due	1	The number of days before a payment is due when an attempt will be made to autodebit the account for said payment	☒	
autosuspend	true	Enables auto suspension of a client for non-payment	☒	
calendar_begins	sunday	The first day of the week for the calendar	☒	
cancel_service_changes_days	7	The number of days after a queued service change (e.g. upgrade) has been unpaid at which time it will be canceled and the associated invoice voided	☒	3.5
cancellation_fee_tax	false	Enables cancellation fees to be taxable	☒	
cascade_tax	false	Enables tax on tax	☒	
client_change_service_package	false	Offers clients the choice to change their service to a different package belonging to the same package group and module	☒	3.3
client_change_service_term	false	Offers clients the choice to change the pricing term of their services	☒	3.3
client_create_addons	true	Offers clients the ability to create addons for existing services	☒	3.2
client_prorate_credits	false	Enables prorated credits for services, or service configurable options, that are downgraded	☒	3.5
client_set_currency	false	Offers clients the choice to set their own default currency	☒	
client_set_invoice	true	Offers clients the choice to set their preferred invoice method	☒	
client_set_language	true	Offers clients the choice to set their preferred language	☒	
client_view_dir	bootstrap	The view directory for the client interface	☒	
clients_cancel_services	false	Offers clients the choice to cancel their services	☒	
clients_format	{num}	The format of client IDs	☒	
clients_increment	1		☒	
clients_pad_size	0		☒	
clients_pad_str	0		☒	

clients_start	1500	The first client ID number to begin with	☐	
country	US	The 2-character country code	☐	
date_format	M d, Y	The format for dates	☐	
datetime_format	M d, Y g:i:s A	The format for date and time	☐	
default_currency	USD	The 3-character currency code to use as default	☐	
delivery_methods		The delivery methods enabled for this company	☐	
email_verification	false	Whether to send an email verification email when a new login is created or a client changes their email address. A notice will appear on the clients profile until they are verified.	☐	4.12
enable_tax	false	Enables tax to be calculated in the system	☐	
exchange_rates_auto_update	false	Enables currency exchange rates to automatically update periodically	☐	
exchange_rates_padding	3	The percentage value to pad exchange rate calculations with	☐	
exchange_rates_processor		The exchange rate processor to use to retrieve exchange rates	☐	
exchange_rates_processor_key		The exchange rate processor API key to use when retrieving exchange rates	☐	4.2
html_email	true	Enables email to be delivered in HTML	☐	
interfax_password		The password for the Interfax account	☐	
interfax_username		The username for the Interfax account	☐	
inv_background		The full path to the invoice background image	☐	
inv_days_before_renewal	5	The number of days before a service renews when a new invoice is to be generated	☐	
inv_display_companyinfo	true	Enables company address info to be displayed on invoices	☐	
inv_display_due_date_draft	true	Enables due dates to be displayed on draft invoices	☐	3.5
inv_display_due_date_proforma	true	Enables due dates to be displayed on pro forma invoices	☐	3.5
inv_display_due_date_inv	true	Enables due dates to be displayed on standard invoices	☐	3.5
inv_display_logo	true	Enables company logo to be displayed on invoices	☐	
inv_display_paid_watermark	true	Enables a paid watermark to be display on invoices	☐	
inv_display_payments	true	Enables payments and credits to be displayed in a new table on invoices	☐	3.4
inv_draft_format	DRAFT-{num}	The format of draft invoice IDs	☐	
inv_format	{num}	The format of invoice IDs	☐	
inv_group_services	true	Creates a single invoice for services that renew on the same day for a client, or (if false) a separate invoice for each service.	☐	3.6

inv_increment	1	The increment step for the number set for invoice IDs	YES	
inv_logo		The full path to the invoice logo image	YES	
inv_method	email	The primary method to use to deliver invoices	YES	
inv_mime_type	application/pdf	The Mime-Type of the file that the invoice is created for	YES	
inv_pad_size	0	The padding character-length to use for invoice ID numbers	YES	
inv_pad_str	0	The string to pad the auto-incrementing invoice ID numbers with	YES	
inv_paper_size	letter	The paper size of the invoice	YES	
inv_proforma_start	1	The first proforma invoice ID number to begin with	YES	3.3
inv_proforma_format	PROFORMA-{num}	The format of proforma invoice IDs	YES	3.3
inv_start	1	The first invoice ID number to begin with	YES	
inv_suspended_services	true	Enables suspended services to continue to be invoiced	YES	
inv_template	default_invoice	The template to use for generating invoices	YES	3.3
inv_terms_*		 inv_terms has changed In v4.5.0, the <i>inv_terms</i> key no longer exists. It is replaced by <i>inv_terms_</i> followed by the language code, e.g. <i>inv_terms_en_us</i> The Terms to display on the invoice. The <i>inv_terms</i> key has been replaced by additional keys including the language code, e.g. <i>inv_terms_en_us</i> or <i>inv_terms_de_de</i> for English and German languages, respectively, based on the available installed languages.	YES	
inv_type	standard	The invoice type (standard or proforma)	YES	3.3
language	en_us	The default language	YES	
late_fee_to_total_amount	true	Whether or not if the late fee is applied to the total amount of the invoice or only to the unpaid balance.	YES	4.10
late_fees		The late fees enabled for this company.	YES	4.10
mail_delivery	php	The method with which to send email	YES	
multi_currency_pricing	package	The pricing scheme to use when evaluating multi-currency prices	YES	
notice_pending_autodebit	1	The number of days before an invoice is scheduled to be autodebited that the Auto-Debit Pending notice should be sent.	YES	
notice1	-1	The number of days after an invoice has gone unpaid before sending the first late notice	YES	
notice2	3	The number of days after an invoice has gone unpaid before sending the second late notice	YES	
notice3	7	The number of days after an invoice has gone unpaid before sending the third late notice	YES	
packages_format	{num}	The package number format.	YES	
packages_increment	1	The package id increment value	YES	
packages_pad_size	0	The packages padding size	YES	
packages_pad_str	0	The packages padding character	YES	

packages_start	1	The package start id	YES	
payments_allowed_ach	true	Enables ACH payments to be processed through gateways and be added to payment accounts	YES	
payments_allowed_cc	true	Enables credit card payments to be processed through gateways and be added to payment accounts	YES	
postalmethods_apikey		The API Key required to make requests with PostalMethods	YES	
postalmethods_replyenvelope	false	Whether or not to include a reply envelope with the mailed letter	YES	
postalmethods_testmode	true	Enables test mode for the PostalMethods account	YES	
prevent_unverified_payments	false	Whether to allow payments from clients with an unverified email address	YES	4.12
private_key		The private key used for decryption	YES	
private_key_passphrase		The private key passphrase to set in order to decrypt	YES	
process_payment_id_service_changes	false	Whether or not service changes (e.g. upgrades) should be queued and processed only after the associated invoice has been paid	YES	3.5
public_key		The public key used for encryption	YES	
receive_email_marketing	false	Whether or not clients may receive marketing emails	YES	4.3
required_contact_fields		The optional contact fields that are required for creating/updating contacts	YES	4.1
send_payment_notices	true	Whether or not clients can be sent any of the Payment Due Notices	YES	3.4
services_format	{num}	The format of service IDs	YES	
services_increment	1	The increment step for the number set for service IDs	YES	
services_padding_size	0	The padding character-length to use for service ID numbers	YES	
services_padding_str	0	The string to pad the auto-incrementing service ID numbers with	YES	
services_start	1	The first service ID number to begin with	YES	
setup_fee_tax	false	Enables setup fees to be taxable	YES	
show_client_tax_id	true	Whether or not the Tax ID field is shown in the client interface	YES	3.4
show_currency_code	false	Enables currency codes to be shown next to currency values	YES	
show_receive_email_marketing	true	Whether or not the 'receive_email_marketing' setting is shown in the client interface	YES	4.3
smtp_host		The SMTP hostname to a mail server	YES	
smtp_password		The SMTP password to a mail server	YES	
smtp_port	465	The SMTP port to connect to a mail server on	YES	
smtp_security	ssl	The SMTP protocol to use.	YES	
smtp_user		The SMTP username to a mail server	YES	

suspend_services_days_after_due	7	The number of days after a service is overdue and unpaid when it will be suspended.	YES	
synchronize_addons	true	Whether or not addon/child services should be set to the same renew date as their parent when they are created. In such cases, the price of the addon would be prorated based on the new renew date.	YES	4.3
tax_exempt	false	Enables a client to be tax-exempt	YES	
tax_id		The Tax ID/VATIN number	NO	
theme_admin	1	The ID of the theme to use for the admin interface	YES	
theme_client	12	The ID of the theme to use for the client interface	YES	
timezone	America/Los_Angeles	The timezone to use for the system	YES	
unique_contact_emails		Sets a restriction on whether email addresses of contacts must be unique. Values may be <i>primary</i> or <i>all</i> . A value of <i>all</i> will require all contacts have unique email addresses, while a value of <i>primary</i> will require that only primary contacts (i.e. clients) have unique email addresses. No email restriction is imposed otherwise.	YES	4.6
void_invoice_canceled_service	true	Whether to void invoices for a service when it is cancelled	YES	4.0
void_invoice_canceled_service_days	any	Select the number of days after the invoice is due that it can be automatically voided.	YES	4.6