

# Domain Manager

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The Domain Manager is installed by default, but may need to be installed for add-on companies, or those upgrading from a version earlier than 5.1.

## About Domain Manager

The Domain Manager is responsible for handling the registration, renewal and provisioning of domains, as well as managing the pricing and packages.

### Tie-Ins\*

Widgets	Nav Links	Client Cards	Automation Tasks	Email Templates	ACL Permissions	Search	Ev
NONE	YES	YES	YES	YES	YES	NONE	

\* Plugins are powerful and are not limited to the tie-ins listed above, these are just some of the most common

## Installing Domain Manager

1. Visit [Settings] > [Company] > [Plugins] > Available.
2. Click the "Install" button within the Domain Manager plugin listing.



**Domain Manager** (ver 1.0.0)  
 Author: Phillips Data, Inc.  
 Used to handle various aspects of domain management and sales

Install

## Managing TLDs

### Domain Manager Overview

Once installed, a new menu item will appear under Packages called [Domain Options], where TLDs pricing and other options can be managed, and an option under Billing called [Domains] where all domains are listed and can be managed, similar to services. In the screen below, three TLDs have already been created and they can be managed at this location.

Domain Manager - TLD Pricing							+ Add TLD
TLD	DNS Management ?	Email Forwarding ?	ID Protection ?	EPP Code ?	Module	Options	
x .com	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None <span style="color: blue;">+</span>	<a href="#">Edit</a> <a href="#">Enable</a>	
x .net	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None <span style="color: blue;">+</span>	<a href="#">Edit</a> <a href="#">Enable</a>	
x .org	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None <span style="color: blue;">+</span>	<a href="#">Edit</a> <a href="#">Enable</a>	

### Adding a new TLD

To add a new TLD navigate to [Packages] > [Domain Options] > [TLD Pricing] and click the "Add TLD" button in the upper right. By default the TLDs are added without any pricing and disabled, to modify the TLD prices click on the "Edit" link, which will open the TLD settings modal.

x	<input style="width: 90%;" type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<span style="color: blue;">-- Please Select --</span> <span style="color: blue;">+</span>	<a href="#">Add</a>
---	--	--------------------------	--------------------------	--------------------------	--------------------------	---	---------------------

The TLD configuration modal contains several tabs, which are as follows:

- Pricing
- Name Servers
- Welcome Email
- Advanced

### Updating the Pricing of a TLD

This tab allows to change the prices for this TLD in all of the currencies that the company has installed, as well as assign different prices for Registration, Renewal, and Transfer for periods from one to ten years. TLDs are created by default with a \$0 cost for each currency; as a result, the TLD is created disabled to avoid accidentally offering it for free, you will need to manually activate the TLD after modifying the price for the very first time.

Update TLD .com

Pricing Name Servers Welcome Email Advanced

EUR AUD CLP GBP INR JPY USD

Term	Register Price	Renew Price	Transfer Price
<input checked="" type="checkbox"/> 1 year	10.0000	15.0000	15.0000
<input checked="" type="checkbox"/> 2 year	20.0000	30.0000	30.0000
<input type="checkbox"/> 3 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 4 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 5 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 6 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 7 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 8 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 9 year	0.0000	0.0000	0.0000
<input type="checkbox"/> 10 year	0.0000	0.0000	0.0000

Cancel Update

### Updating the Name Servers of a TLD

This tab allows to specify the name servers (NS) that will be used for this TLD; these NS are passed directly to the registrar module, which is in charge of updating the DNS accordingly. The NS defined here are usually available in the welcome email as tags. *(The availability of this feature will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.)*

Update TLD .com

Pricing Name Servers Welcome Email Advanced

Nameservers

Name Server 1  
ns1.blesta.com

Name Server 2  
ns2.blesta.com

Name Server 3  
ns3.blesta.com

Name Server 4  
ns4.blesta.com

Cancel Update

### Updating the Welcome Email of a TLD

Similar to the welcome email in the packages, this one contains information about the registered or transferred domain. If you are not sure or need help on how to structure the email, you can load an example provided by the module by clicking on the "Load Sample Email" button. *(The availability of this feature will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.)*



2. Click the "Install" button within the listing of the registrar you want to install.

**If you want to install registrar module from a third-party provider:**

1. Upload the registrar module to "/components/modules".
2. Visit [Domains] > [Registrars].
3. Click the "Install" button within the listing of the registrar you want to install.

The screenshot shows the 'Domain Manager - Registrars' interface. It lists four registrar modules:

- Namecheap (ver 2.8.0)**: Author: Phillips Data, Inc. Description: Namecheap, Inc. is an ICANN-accredited domain name registrar, which provides domain name registration and web hosting. Namecheap is a budget hosting provider with 11 million registered users and 10 million domains. Buttons: Manage, Uninstall.
- NameSilo Domains Module (ver 1.14.0)**: Author: Phillips Data Inc., KnownHost LLC, NETLINK IT SERVICES. Description: Resell domains through NameSilo. Buttons: Manage, Uninstall.
- Enom (ver 2.9.0)**: Author: Phillips Data, Inc., Sponsored by 1983 Ltd (London, UK). Description: Enom, Inc. is a domain name registrar and Web hosting company that also sells other products closely tied to domain names, such as SSL certificates, e-mail services, and Website building software. Button: Install.
- LogicBoxes (ver 2.9.0)**: Author: Phillips Data, Inc. Description: LogicBoxes is a domain registrar. Button: Install.

### Updating the Registrar Module of a TLD

To update the registrar module of a TLD visit [Packages] > [Domain Options] > [TLD Pricing] and within the TLD listing, select in the Module dropdown the new module you desire. Only TLDs that do not have any active services can be updated; if the TLD you want to update does have active services, you must create a new TLD.

The screenshot shows the 'Domain Manager - TLD Pricing' interface. It features a table with columns for TLD, DNS Management, Email Forwarding, ID Protection, EPP Code, and Options. A dropdown menu is open over the table, showing options: -- Please Select --, None, Namecheap (selected), NameSilo Domains Module, and None. The table shows .com and .net TLDs with checkboxes for various services.

TLD	DNS Management ?	Email Forwarding ?	ID Protection ?	EPP Code ?	Options
✚ × .com	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Edit Enable
× .net	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Edit Enable

After updating the module of a TLD, Blesta will attempt to automatically map as many fields as possible but some fields may require a manual update. When this occurs, a modal box will be opened with the fields that need to be updated manually.

The screenshot shows a modal box titled 'Update Package Meta for TLD .net'. It contains 'Module Options' with two dropdown menus: 'Group' set to 'Any' and 'Type' set to 'Domain Registration'. An 'Update' button is located at the bottom right.

### Managing Domains

The Domain Manager provides a centralized location where all domains registered with the company can be managed, under [Billing] > [Domains]

#### Domains

This section displays all domain services, including the registration and expiration dates, as well as whether or not auto-renewal is enabled.

Domain Manager - Browse Domains								
Active (1)   Pending (0)   Suspended (0)   Canceled (0)   Scheduled (0)   In Review (0)								
<input type="checkbox"/>	Domain	Client	Registrar	Price	Registration Date	Expiration Date	Auto Renewal	Options
<input type="checkbox"/>	blesta.com	<a href="#">Paul Phillips (#1600)</a>	None	€15.00 EUR	2021-05-14 20:09:28	2022-05-14 20:09:28	Yes	<a href="#">Manage</a>

Domains in this area can also be filtered, similar to standard services.

Registrar Modules	TLD	Domain Name
<input type="text" value="Any"/>	<input type="text" value="TLD"/>	<input type="text" value="Domain Name"/>
<input type="button" value="Submit"/>		

## Request the WHOIS Information of a Domain or Check its Availability

The plugin allows from the Staff area to lookup for the WHOIS information of a domain as well as verify its status and availability. To obtain the information of a domain, visit [Domains] > [Whois] and enter the domain to be queried in the "Domain" text field, and then click the "Lookup" button. Currently this feature does not support all TLDs, to see a complete list of supported TLDs, please visit the following [link](#).

### Domain Manager - Whois Domain Lookup

Domain Lookup

Domain

**Domain Unavailable**

```
Domain Name: blesta.com
Registry Domain ID: 1002678783_DOMAIN_COM-VRSN
Registrar WHOIS Server: WHOIS.ENOM.COM
Registrar URL: WWW.ENOM.COM
Updated Date: 2020-04-07T22:01:42.00Z
Creation Date: 2007-05-30T16:35:27.00Z
Registrar Registration Expiration Date: 2025-05-30T16:35:00.00Z
Registrar: ENOM, INC.
Registrar IANA ID: 48
Domain Status: clientTransferProhibited https://www.icann.org/epp#clientTransferProhibited
Registrant Name: REDACTED FOR PRIVACY
Registrant Organization: REDACTED FOR PRIVACY
Registrant Street: REDACTED FOR PRIVACY
Registrant Street:
Registrant City: REDACTED FOR PRIVACY
Registrant State/Province: CA
Registrant Postal Code: REDACTED FOR PRIVACY
Registrant Country: US
Registrant Phone: REDACTED FOR PRIVACY
Registrant Phone Ext:
Registrant Fax: REDACTED FOR PRIVACY
Registrant Email: https://tieredaccess.com/contact/e310824f-b0eb-4008-8e44-fa4195cc4ddf
Admin Name: REDACTED FOR PRIVACY
Admin Organization: REDACTED FOR PRIVACY
Admin Street: REDACTED FOR PRIVACY
Admin Street:
Admin City: REDACTED FOR PRIVACY
Admin State/Province: REDACTED FOR PRIVACY
Admin Postal Code: REDACTED FOR PRIVACY
Admin Country: REDACTED FOR PRIVACY
Admin Phone: REDACTED FOR PRIVACY
Admin Phone Ext:
Admin Fax: REDACTED FOR PRIVACY
Admin Email: REDACTED FOR PRIVACY
Tech Name: REDACTED FOR PRIVACY
```

## Plugin Configuration

The configuration are contains the following tabs:

- **General**
- **Notifications**
- **Advanced**
- **Import Packages**

### General

In this section you can choose the TLDs that will be featured, all other TLDs will be hidden in the order form and a "Show All" button will be displayed, which will show the rest of the TLDs.

**Configuration**

General

Notifications

Advanced

Import Packages

Spotlight TLDs [?](#)

.com  .net  .org

✎ Update Configuration

## Notifications

There are three types of notifications, which are based on ICANN specifications, which are:

- 1st Renewal Reminder
- 2nd Renewal Reminder
- Expiration Notice

Each notification has its own email template, which can be edited by clicking the "Edit Email Template" link.

**Configuration**

General

Notifications

Advanced

Import Packages

1st Renewal Reminder Days Before [?](#)

35 Days ⬇ ⬆ ⬇

[✉ Edit Email Template](#)

2nd Renewal Reminder Days Before [?](#)

10 Days ⬇ ⬆ ⬇

[✉ Edit Email Template](#)

Expiration Notice Days After [?](#)

1 Day ⬇ ⬆ ⬇

[✉ Edit Email Template](#)

✎ Update Configuration

Setting	Default Value	Description
1st Renewal Reminder Days Before	35 Days	The number of days before a domain expires to send the first renewal email (26-35 as per ICANN specs).
2nd Renewal Reminder Days Before	10 Days	The number of days before a domain expires to send the second renewal email (4-10 per ICANN specs).
Expiration Notice Days After	1 Day	The number of days after a domain expires to send the expiration notice email (1-5 per ICANN specs).

## Advanced

This area allows to modify the option groups for the features available to the TLDs. By default the plugin will automatically create and assign an option group for each feature.

### Configuration

General

Notifications

Advanced

Import Packages

Taxes

Enable Tax for Domains

Package Options

DNS Management Option Group [?](#)

Email Forwarding Option Group [?](#)

ID Protection Option Group [?](#)

EPP Code Option Group [?](#)

✎ Update Configuration

Setting	Default Value	Description
Enable Tax for Domains	Unchecked	Whether or not the TLD Packages should be taxed.
TLD Package Group	TLDs Pricing Packages	The package group to which all TLD packages will be assigned.
DNS Management Option Group	DNS Management	The configurable option group used to control whether a domain will have DNS management services.*
Email Forwarding Option Group	Email Forwarding	The configurable option group used to control whether a domain will have email forwarding services.*
ID Protection Option Group	ID Protection	The configurable option group used to control whether a domain will have ID protection services.*
EPP Code Option Group	EPP Code	The configurable option group used to control whether a domain will have access to the EPP Code.*

\*The availability of this features will depend on whether the registrar module implements such functionality and may not be available for all TLDs or registrars.

### Import Packages

In this section you can import previously created packages that are using any of the registrar modules. If multiple packages are assigned to the same TLD, then the domain manager will clone the first one it encounters and ignore the others. Only yearly pricings will be cloned. If a package has no yearly pricings it will be skipped. Cloned packages will be deactivated if they have no services after import.

## Configuration

General

Notifications

Advanced

Import Packages

This tool will search for any packages that use a registrar module and clone the package once for each of the TLDs assigned to it. If multiple packages are assigned to the same TLD, then the domain manager will clone the first one it encounters and ignore the others. Only yearly pricings will be cloned. If a package has no yearly pricings it will be skipped. Cloned packages will be deactivated if they have no services after import.

Migrate Services [?](#)

Overwrite TLD Packages [?](#)

[↗ Import Packages](#)